



## Operations Management, Flexible Version and Student CD and Lecture Guide (8th Edition)

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Prentice Hall, 2006. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service! Summary: PART I INTRODUCTION 1. Operations and Productivity 2. Operations Strategy in a Global Environment 3. Project Management 4. Forecasting PART II DESIGNING OPERATIONS 5. Design of Goods and Services 6. Managing Quality 6S. Statistical Process Control 7. Process Strategy 7S. Capacity Planning 8. Location Strategies 9. Layout Strategy 10. Human Resources and Job Design 10S. Work Measurement PART III MANAGING OPERATIONS 11. Supply-Chain Management 11S. E-Commerce and Operations Management 12. Inventory Management 13. Aggregate Planning 14. Material Requirements Planning (MRP) and ERP 15. Short-Term Scheduling 16. Just-in-Time and Lean Production Systems 17. Maintenance and Reliability PART IV QUANTITATIVE MODULES A. Decision-Making Tools B. Linear Programming C. Transportation Models D. Waiting-Line Models E. Learning Curves F. Simulation.



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